

MANJIRI PRAKASH JOSHI

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OBJECTIVES

To work in a challenging environment would enhance knowledge and help me to give my best to the organization. Utilize my expertise and earlier experience to face new challenges that business dynamics offer. Learn and apply new business strategies for organization's growth and success with sincere efforts and dedication.

PROFILE SUMMARY

1. Highly dedicated, results-oriented management professional with 13 years of experience in Academics, research and Industry.
2. Pursuing a PhD in Management studies from Bharati Vidyapeeth Deemed University.
3. Published a book on 'Managing Transport Operations' (Himalaya Publications) for Chandigarh University.
4. Published research paper, book chapters in ISBN/ISSN research journals, books.
5. Experience & skills in developing curriculum to accommodate different learning styles and maximum student's comprehension, conducted various workshops, seminars, and events.
6. Responsible for aiding with accreditation work.

AWARD:

National faculty Award - "BEST YOUNG FACULTY AWARD 2021 – 2022"

BOOK PUBLICATION:

Managing Transport Operations (Himalaya Publications) - Chandigarh University.

RESEARCH PAPER:

1. To study the impact of Training on Employee performance in the Hotel Industry. – ISSN no. 1632-2882
2. To study the needs and importance of Eco-Tourism in Maharashtra. – ISSN No. 2348-1269 Impact factor 5.75
3. An analysis of appropriate training effective evaluation system followed in Hotels"-ISSN (Online) 2581-5792- Volume3, Issue 3.
4. Factors Influencing Career Planning and Development in Hotel Industry, The IUP Journal of Management Research, Vol. 21, No. 4, 2022, ISSN: 0972-5342
5. A study on 'Kidfluence' parents' buying behavior with special reference to young consumers in India, PRAYUKTI Journal of Management Applications, ISSN 2583-1909 (Online), Volume 3, Issue 1, January 2023, DOI: <http://doi.org/10.52814/PJMA.2023.3103>.
6. **Paper Presentation** - Role of workplace autonomy in case of bullying and employee silence, International Conference on "Fostering Resilient Business Ecosystems and Economic Growth: Towards the Next Normal."

7. **Paper Presentation** - Impact of Covid-19 On Digital Marketing, Proceedings of Virtual International Conference on Multidisciplinary Research 254-270 9789394198-04-3
8. **Paper Presentation** - Study of organizational structure and organizational climate in hotel industry and its impact on organizational performance, Financial Perspectives.
9. **Paper Presentation**- Green HRM Practices, Enhancing Productivity in Hybrid Mode: The Beginning of a New Era, May 29th to 31st.
10. **Case Study**- Infosys: CSR Activities, CASEPEDIA, Vol 2, ISBN: 978-81-950596-3-8.
11. **Case Study**- Career transition of women employees from the Hotel industry to other fields, CASEPEDIA Volume -3 (Case Studies in Management), ISBN 978-81-950596-4-5
12. **Paper Presentation**- Risk Perception Evaluation of Households Regarding Digital Payment Systems- 4th Baskent International Conference On Multidisciplinary Studies, / Ankara, Türkiye, August 4-6, 2023

BOOK CHAPTER-

1. Knowledge Management: A Key Approach in Revival of Hospitality Industry, Business Revival of Service Sector Strategies, Techniques and Approaches ISBN: 978-93-9168118-0
2. Hybrid Learning - New Paradigm in the Education System, New Challenges, Emerging Practices and Global Outlook in Service Management- ISBN: 978-1-63278-933-4
3. COVID 19 and its Impact on Agri Business Management: Coping up Strategies, ECONOMIC, SOCIAL AND ENVIRONMENTAL ISSUES PANDEMIC COVID-19, ISBN: 978-93-94779-02-0
4. Managing Stress During the Ongoing Covid-19 Pandemic, Coping up Strategies, ECONOMIC, SOCIAL AND ENVIRONMENTAL ISSUES PANDEMIC COVID-19, ISBN: 978-93-94779-02-0
5. Talent Management: A Significant Approach to Strategic HRM in the Hotel Industry, Strategic Human Resource Management in the Hospitality Industry: A Digitalized Economic Paradigm, ISBN13: 9781668474945, IGI Global, DOI: 10.4018/978-1-6684-7494-5
6. Managing a Multifaceted Workforce: Embracing Diversity for Success, IIPV3EBS03_G136 Futuristic Trends in Management, Volume 3, 2023-Accepted

PROFESSIONAL MEMBERSHIP:

- General Member of World Leadership Academy
- Member of International Association of Educators and Corporate Trainers

PROFESSIONAL CERTIFICATIONS AND Faculty Development Programs (:

- Executive Education Program – HR Analytics- IIM Rohtak
- Diversity, Equity and Inclusion (DEI) interventions- a course of study offered by StellenboschX
- Statistics and R- a course of study offered by HarvardX
- Intellectual Property management for start-up- Turnip Innovations
- AICTE -NITTT MODULE 1-Orientation Towards Technical Education and Curriculum Aspects
- Completed an Innovation Ambassador training “Foundation Level.”
- French Level 1 and Level 2 certification of SIFIL(Symbiosis)
- The International Air Transport Association (IATA) Foundation Certificate
- Six Sigma yellow belt certification

Faculty Development Programs

1. Participated & completed successfully AICTE Training and Learning (ATAL) Academy Online Elementary FDP on "Outcome Based Learning " from 11/01/2022 to 15/01/2022 at Viveknand Education Society Business School.

2. Participated & completed successfully AICTE Training and Learning (ATAL) Academy Online Elementary FDP on "workshop on advanced research methodology" from 22/11/2021 to 26/11/2021 at Government of Maharashtra's Sydenham Institute of Management Studies, research & Entrepreneurship Education Artificial Intelligence and Its application in HR Functions.
3. Participated & completed successfully AICTE Training and Learning (ATAL) Academy Online FDP on "Student Centered Teaching Learning Methods & Strategies in Higher Education" from 2021-1-5 to 2021-1-9 at Chhatrapati Shahu Institute of Business Education & Research, Kolhapur
4. Participated & completed successfully AICTE Training and Learning (ATAL) Academy Online FDP on "Leadership & Excellence" from 2020-12-7 to 2020-12-11 at B.M.S. College of Engineering.
5. Participated & completed successfully AICTE Training and Learning (ATAL) Academy Online FDP on "Organizational Behavior" from 2020-10-26 to 2020-10-30 at Institute of Management Technology Nagpur
6. Participated in one-week Online Faculty Development Program on "NAAC Process and Quality Assurance" organized by JSPM's Rajarshi Shahu College of Engineering, Tathawade, Pune for "Mentee Institutions under 'PARAMARSH' Mentoring Scheme of UGC" from 07th Dec to 11th December 2020.
7. Participated in a 5 days Faculty development program on Academic research in Travel and Tourism: recent trends on 19th July to 23rd July 2021 at AMITY UNIVERSITY.
8. Completed and Qualified the Exam of One Week STTP on Statistical Analysis for Research (online mode) from 18 May, 2020 to 22 May, 2020 organized by REST Society for Research International (RSRI), Krishnagiri, Tamil Nadu, India
9. AI for Higher Education: ChatGPT - Exploring to enhance Teaching and Learning" IQAC Cell, Dr. D. Y. Patil Institute of Technology on 10/05/2023.

ORGANISATIONAL EXPOSURE

Currently working as Assistant professor in Dr. D. Y. Patil B-School (From Oct 2021 till date)

Key Responsibility: -

- In responsible for aiding with accreditation work.
- Responsible for organizing Research activities.
- Chief Pre incubation officer, Dr. D. Y. Patil B-School Start up and innovation cell.
- Assistant editor of Prayukti-Management journal
- Responsible for teaching subjects in HRM domain.

Assistant professor in Dr. D. Y. Patil IHMCT, Pune (From 2014 till 2021)

Key Responsibility: -

- In-charge of Institute Internal and University exam (Internal Senior Supervisor).
- Active involvement in paper setting and paper inspection of SPPU and other universities as Chairman and paper setter.
- Employ differentiated teaching methods, incorporating, audio and visual activities to address all learning styles.
- Planning and implementing various operational plans & activities and various events.
- Designing assessment processes to increase student performance.
- Assisting with developing and revising existing and new modules
- Member of Admission department were in counsel parents and students.
- Criteria Head for National Board of Accreditation (NBA) and NAAC criteria member.
- Institute E-magazine and wall magazine Editor.
- In-charge of Events held in institute.

Human Resource Executive in Hotel Ambience (Chordia Group), Pune (From 2012 to 2014)

Key Responsibility: -

- Responsible for mentoring new team members in the recruitment process and various active requirements.
- Documentation of reports, drafting employee manual, Restructuring/designing Performance Management System, Designing Reward & Recognition structure.
- Organizing employee engagement programs, employee safety, welfare, wellness and health programs.
- Handling the payroll, compensation and benefits administration, attendance.
- Providing leadership, management, coaching, monitoring and direction to the employees to achieve targets.
- Conducting HR interviews to check the candidate's suitability for the requirement.
- Managing the entire administration and facilities, procurement and budgeting.

Team Co-ordinator in Housekeeping Department in Hotel Ista, Pune (From 2010 to 2012)

Key Responsibility: -

- Inspecting guest rooms, laundry operations and public areas after they have been cleaned by a Housekeeper to ensure quality standards.
- Following all company and safety and security policies and procedures.
- Evaluating, counselling, motivating and training employees, budgeting and procuring and maintaining inventory records.
- Reporting any maintenance problems, safety hazards, accidents, or injuries to senior managers.
- Organising staff rotas.

Front office Executive in Hotel Woodland, Pune (From 2009 to 2010)

Key Responsibility: -

- Handled all the front desk and reservation operations.
- Dealing with guest complaints.
- Managing the entire administration and facilities, procuring, budgeting.
- Collaborated with travel agents and sales offices in connection with guest reservations.

PROJECT DETAILS:

1. **Project Title-** "Studying learning and development activities of Emerson Climate Technology and proposing appropriate training effective evaluation system."
2. **Project Title-** LAUNDRY MANAGEMENT IN 5 STAR HOTELS

EDUCATIONAL QUALIFICATION:

March 2021 **PhD in Management** (Pursuing)- Bharati Vidyapeeth Deemed University
 2012-2014 **Master's in business administration-** Savitribai Phule Pune University-First Class
 2013-2014 **Diploma in Labour Law-** Savitribai Phule Pune University- First Class
 2006-2009 **BSc (Hospitality studies)-** Savitribai Phule Pune University- First class with Distinction

EXTRA CURRICULAR:

Successfully completed Train the Trainer.
 Certificates in Katthak dance
 Certificates in classical music
 Active member of Cultural Department at school and college

ACHIVEMENT:

Resource person for State level seminar of Floral Art.
Conducted flower arrangement seminar at Institute level.
Best Student of the Month (AISSMS)
Selected as Cultural Representative of College (MBA)

LANGUAGES KNOWN:

English, Hindi, Marathi, French (Basic)